

Dear Sir/Maddam:

I brought a Calling card from "CTA" CLIFTON TELECARD ALLIANCE for \$20.00 and I used it to call to Vietnam. After I dial their 800's and the the phone number they told me I have 55 minites of call. But, After I used the card for 46 minutes. They "CTA" told me that I don't have any fund let in the Call Card. I call they Customer Service at 1-800-235-9490 (for 2 days to get through) they toll me that all their calling card has 20% bill in as service charge. Which they never disclosed any where or mention on the Calling Card. Which I feel Cheated and violated. I feel I need to speak up for many imigrant people like me. Most people like me dont know how to write or speak english and never have a change to file complain about this type of company. I know your time is valueble, but please let me know how and where can I go after this cheated company.

Thomas V. Ngo
630-724-9800 ext 188

Here my Calling Card Access Code: 2214-466-0833 (800-535-7963)